TAM – Total Airport Management

an evolutionary approach to managing an airport

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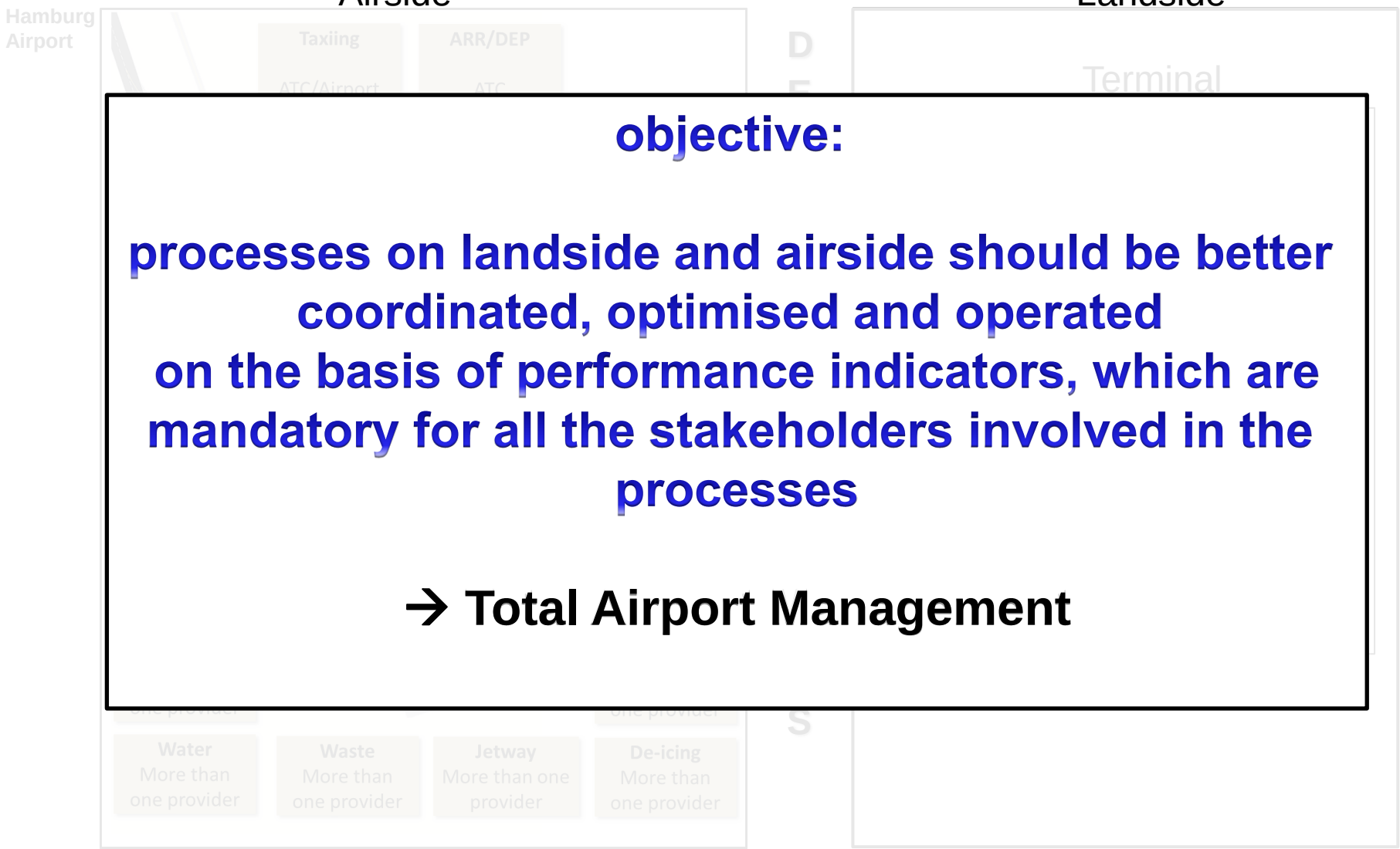


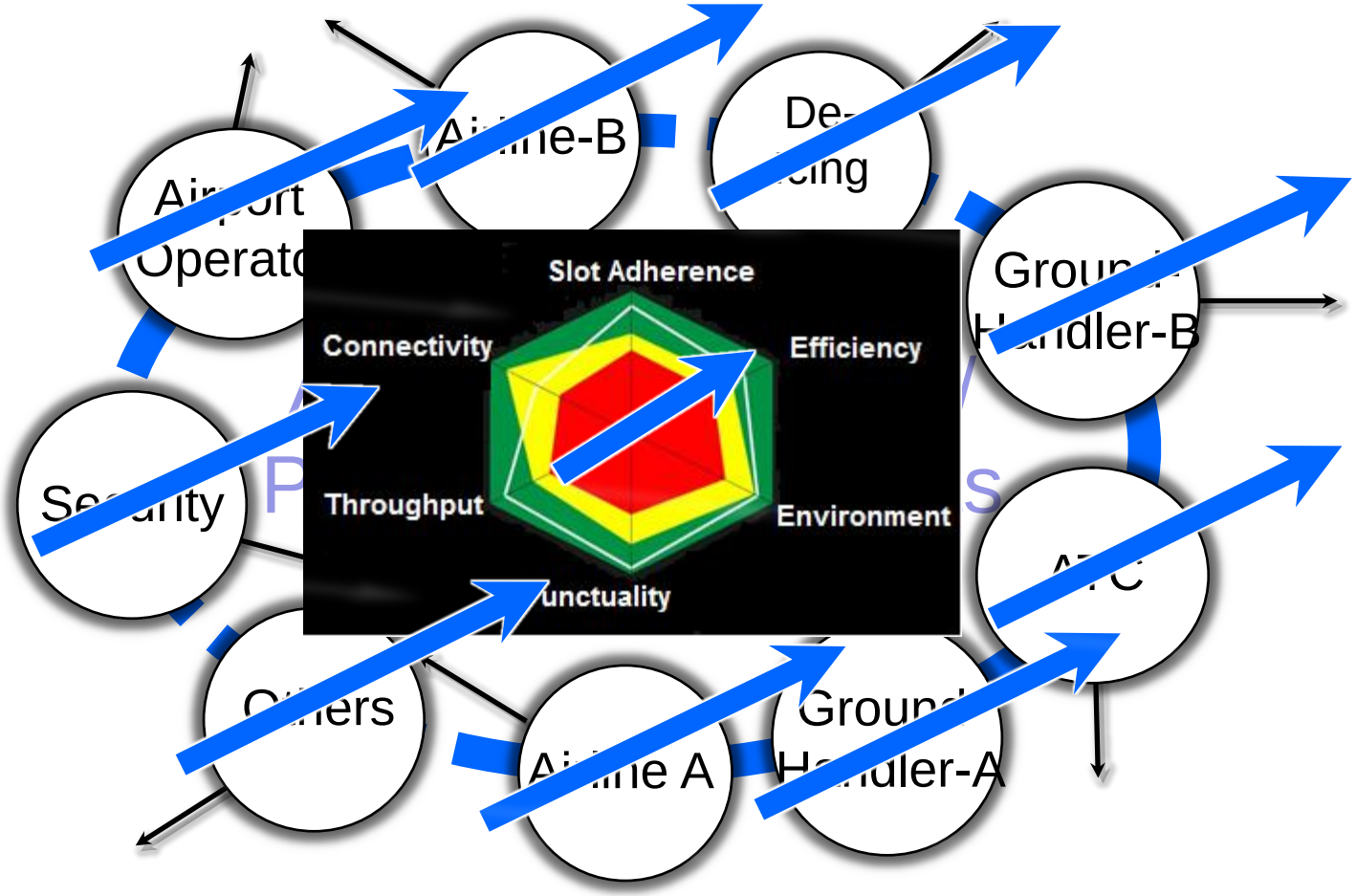
objective:

processes on landside and airside should be better coordinated, optimised and operated on the basis of performance indicators, which are mandatory for all the stakeholders involved in the processes

→ Total Airport Management

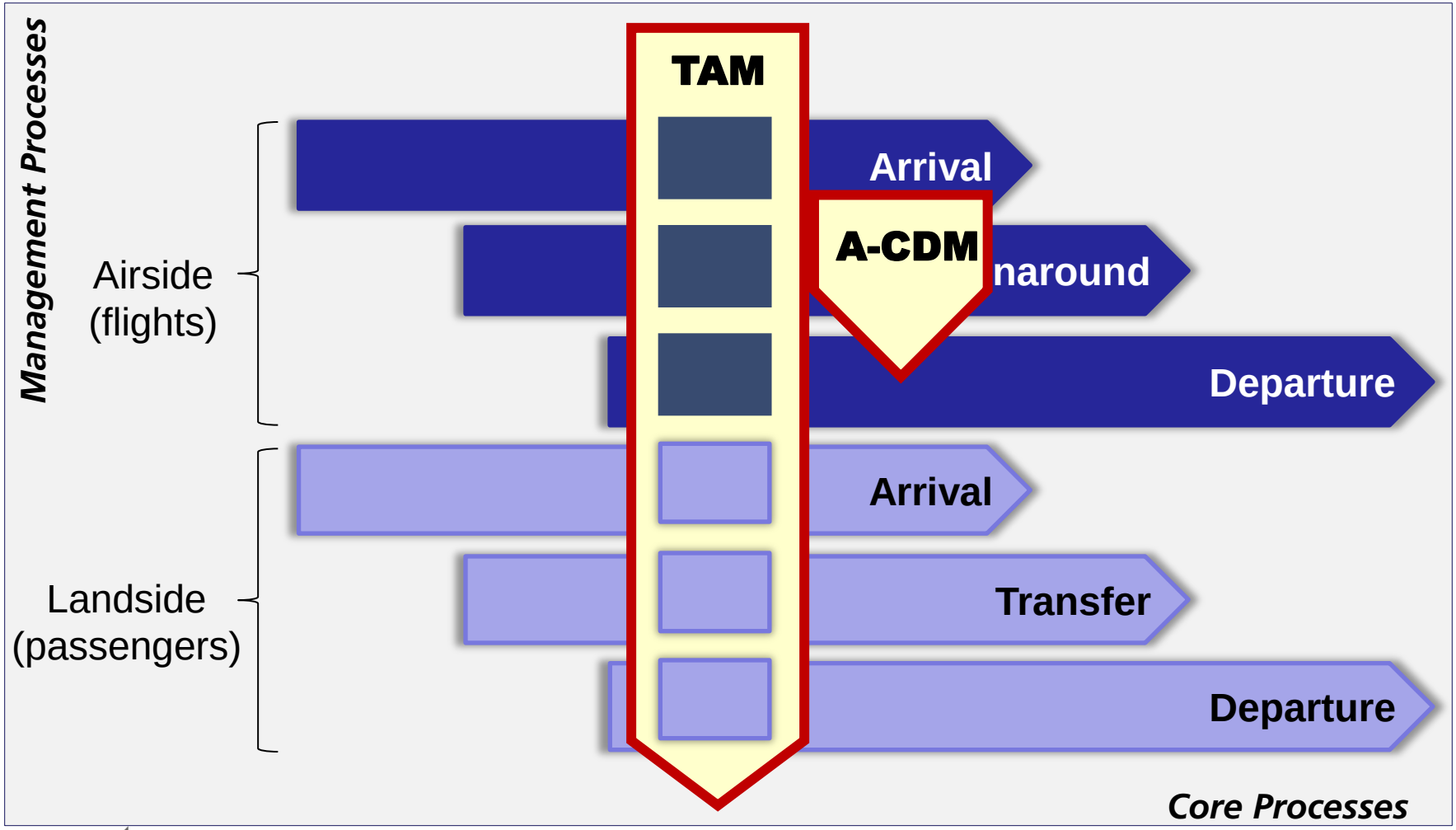
Airport Processes

Management by KPI



KPI- Key Performance Indicator

TAM – Expanding the Scope of A-CDM



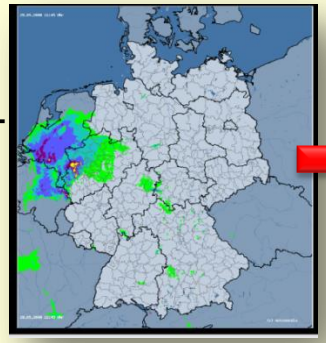
TAM – What is needed?

open view for airport operations (situation awareness, land- and airside)

- What is happening at the airport?
- Who is doing what?
- What is the capacity utilization?

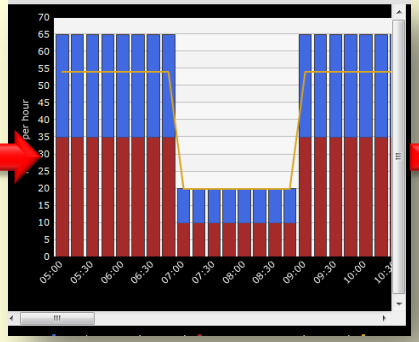
recognizing and understanding any upcoming disruptions to operations in advance (t0 → end of day of ops)

example



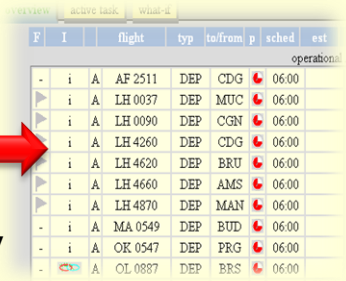
reduced capacity

e.g. due to the weather



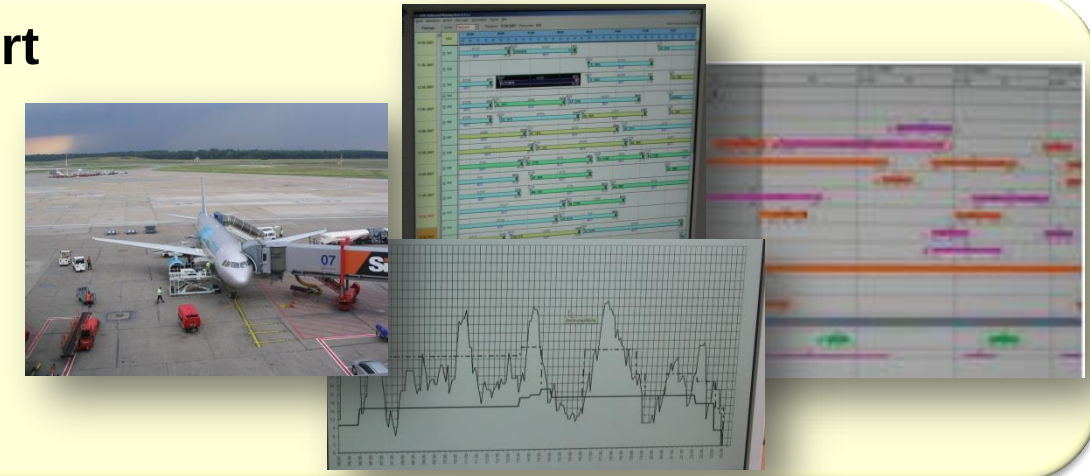
delays expected

e.g. due to the reduced capacity

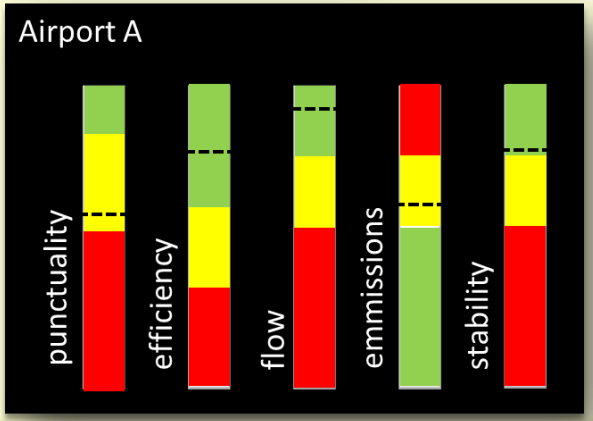


TAM – What is needed?

coordinated planning of airport processes on landside and airside (resources, staff)



definition of valid KPIs in order to monitor and benchmark airport performance

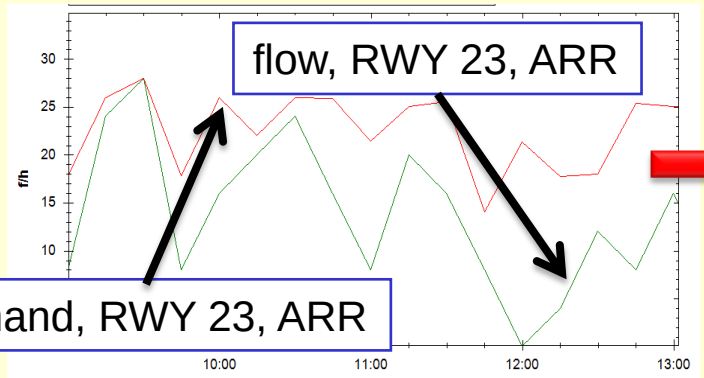


understanding of the consequences of the stakeholders‘ own actions on the operations of other stakeholders

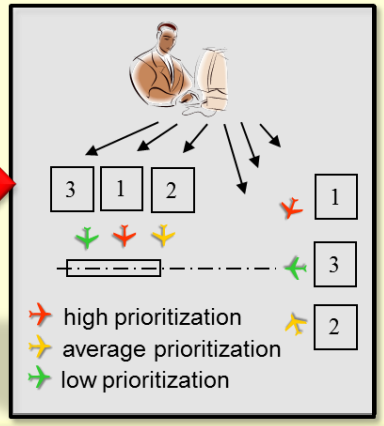
Working with TAM

pro-active reaction to disruptions

flow expected

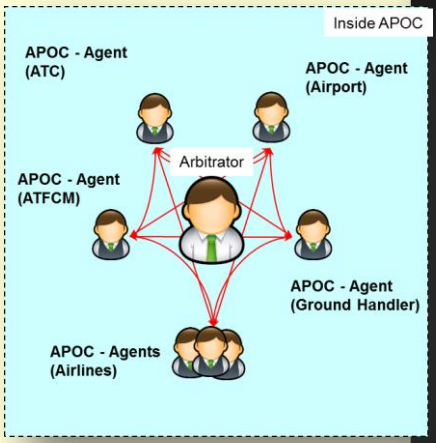


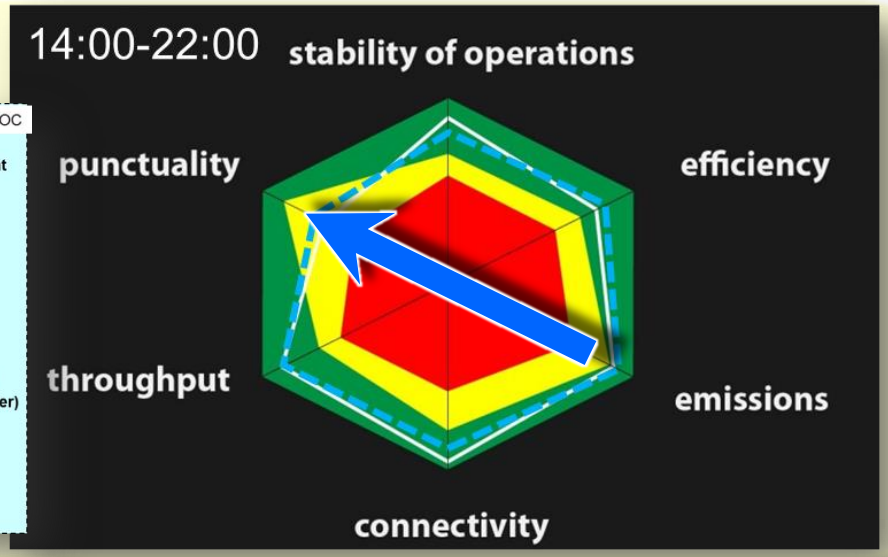
proposal of a flight sequence



manual adaptation of parameters

mutual acceptance of a mandatory set of KPIs, which influences the operations of all the stakeholders





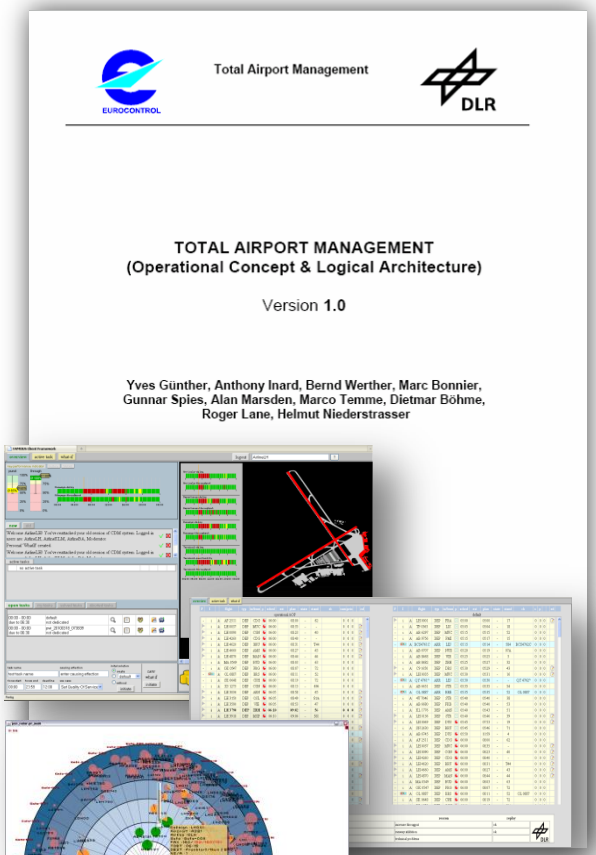
DLR – recent work

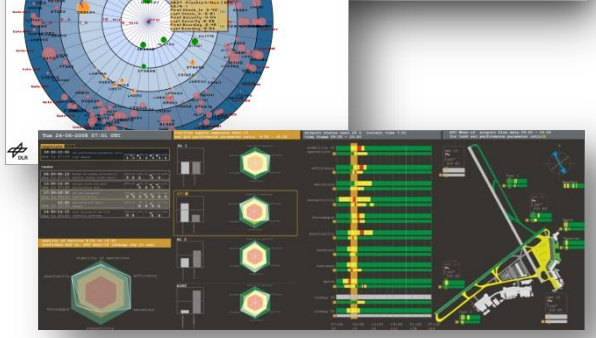
development of concepts

- operational concepts
- technical concepts
- simulation concepts
- validation concepts

functionalities and tools

- Total Operations Planner (TOP), traffic planning system
- client working positions to interact with TOP
- PaxMan, monitoring and assessment of passenger processes and prediction of passengers‘ readiness
- video wall for situation awareness
- simulation environment for test campains
- systems for analysing, tactical systems etc.





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DLR – outlook

- evaluation of the planning system TOP – benefit assessment
- development of advanced concepts
- tests of functionalities and tools in real environment etc.

APOC light - DLR in Brunswick

APOC- Airport Operation Center

Hamburg Airport

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DLR – APOC environment

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Need more Information?

www.dlr.de

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