One tool to rule them all?
Integration or survival of the fittest

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Research Software Engineering
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Some numbers

- More than 8000 employees
- More than 1500 employees develop software
- More than 150 Mio EUR personnel costs per year for software development

→ DLR is one of the biggest „software houses“ in Germany

Characteristics

- „Developer“ often do not have any training in software development
- Variety of used software technologies
  - i.E. over 30 programming languages
Where we started
Software Engineering Tools @ DLR

Team planning

changes

Version Control System

quality checks

feedback

Issue Tracker

Integration-Server
The Naive Approach
Survival of the fittest

Find the best tool for each task
But wait…perhaps lets ask the users first!
The study

Which resources do we have to access “users”?
What the users said
Characterisation of development

**Aimed project quality**
- ~ 50 % basic
- ~ 30 % medium
- ~ 20 % high

**Team sizes**
- Mainly one person projects
- Similar amount of small (2-6 person) and medium sized teams (6-20 person)
- Few big teams (> 20 person)

**Currently used tools**
- Mainly SVN & Mantis
- Self hosted alternatives (Git, Jira)
- Additional tooling (mainly Jenkins for CI)
What the users said
Requirements (extract)

• High level **overview** of project
  • Different views for different roles
• Planning possibilities (roadmap, backlog, sprints)
• Version control system
  • Code collaboration
  • Merge support
• Issue tracking
• Documentation
• Automatization (Continuous Integration, Deployment)
• **Integration** of issues, documentation, code
• IDE integration
• Access control (external users)
• **Easy and fast setup**
• **Easy to use**
What the users said
Our results

Requirements
• Easy to setup
• Easy to use
• Easy to learn
• Highly integrated tools

To be covered functionality
• Source code repository
• Issue tracking
• Documentation
• Continuous Integration
• Reports (for project head)

Target group
• Projects aiming for basic or medium quality
  → High quality projects set up their own tools
• One person and small sized teams
  → Have no resources for overhead
What the users said
Our results

What we learned
• „Easy“ and integration beats missing functionality
• If it is not easy to set up, people will not use it
• If it is not easy to use, projects will not keep using it

Our decision
→ We go with a simple integrated software engineering tool suite
The New Approach
One tool to rule them all

Source Code Repository
Issue Tracker
Documentation
CI

GitLab + JIRA
The Feedback
What our test group said

• Testversion at facility „Simulation and Software Technology“

• Stats (04.09.2017)
  • 117 active users
  • 48 GitLab groups
  • 388 GitLab projects
  • 266 mile stones
  • 2438 issues
  • 19892 comments
  • 3354 builds

• Users
  • Everybody for everything
Questions?